



the difference is clear

Vitalograph Planned Preventive Maintenance Service & FREE 5 year Warranty

Planned Preventive Maintenance Service

In the pressurised environment of a busy respiratory clinic, equipment breakdowns can be stressful and expensive. Enjoy the peace of mind of knowing that your spirometers have been expertly maintained with the Vitalograph Planned Preventive Maintenance Service. Provided by a world leader with over 50 years experience in the manufacture and servicing of spirometry equipment, this service is designed to give you complete confidence in the accuracy, reliability and traceability of our spirometers.

The Vitalograph Planned Preventive Maintenance (PPM) Service ensures that your spirometry equipment is not only accurately calibrated but extends to cover:

- a full annual service, according to the manufacturer's recommendations, including multi-point functional and diagnostic checks
- free replacement of all parts including flow heads and circuit boards
- free software and firmware upgrades
- full service report and calibration certificate
- free precision syringe accuracy checks
- full service traceability through the records kept on our database
- highly trained technicians using state-of-the-art equipment
- nationwide service
- lower cost return to base option

Vitalograph offers half a century of experience in the design, manufacture and servicing of medical equipment.

This expertise makes us the natural choice to provide equipment servicing and protection to the highest possible standards.



www.vitalograph.co.uk

Full annual service

The full annual service that forms part of your PPM Contract is available on a return-to-base or an on-site basis.* As part of this service we will clean and inspect your equipment, performing checks for safety, functionality and accuracy. Calibration, including your precision syringe, if available, will be traceably certified. We will also replace service kit components, reducing the risk of malfunction and cross infection. Any additional parts, or if the device is out of warranty, will be charged at current rates.

ANNUAL SERVICE PLANS 2008 UK

Product	On-Site	R.T.B.
Vitalograph Pneumotrac & 2120	£234	£164
ALPHA,COMPACT & 2120 with Base Station	£280	£210
Gold Std., R & S Models	£321	£251
1-L/3-L Syringe	N/A	£116
AIM	£211	£151
Vitalograph micro & PEF/FEV Diary	£211	£72
Interim Service (no parts fitted)	£188	£125

ALL PRICES EXCLUDE VAT

Interim service

In addition to a full annual service we offer an interim service, featuring full checks for safety, functionality and accuracy, plus certified calibration traceability, however no parts will be replaced.

FREE 5 year parts and labour warranty

When you take out a Vitalograph Planned Preventive Maintenance Contract you are automatically covered by our FREE 5 year parts and labour warranty. Under the terms of the warranty any failure on your Vitalograph device* will be repaired free of charge at our Buckingham service centre, up to 5 years from date of purchase and a full report will be provided on any repairs made to your equipment.

Servicing not strictly conforming to the manufacturer's recommendations, or carried out by anyone other than Vitalograph technicians, will void this warranty. Test & calibration check services do not qualify a device for this 5-year warranty.

ROUTINE ANNUAL SERVICE ORDER FORM (Complete and Fax to: 01280 823302)

Company Name _____ Vitalograph Customer ID _____

Address _____

Contact Name _____ Position _____

Phone _____ Mobile _____

User Name(s) _____

Phone _____ Mobile _____

Signature _____ Date _____ Order No _____

An order no must be provided for all service orders.

Please book an on-site service call for the following:

Serial No. (Include letters) _____ Location _____

Serial No. (Include letters) _____ Location _____

* Excepting accidental / transit damage or inappropriate use of the device.